Spring/Summer 2018 | Issue 1



## e-Journal a digital dialogue



#### INSIDE THIS ISSUE

Message from the CEO	2
PD Week 2017 Recap	3
You Owe Me 21 Cents	4
Alan G. Ross Award	7
Become a Volunteer	8
Leadership Course	9
Martha's Trek East	10
Phishing Scam	14
Chapter Updates	17
PSMW 2018 Quebec	20



## Message From the CEO

At fmi\*igf, we like to get people talking, and what better way than with a refreshed e-Journal.

A Digital Dialogue, if you will.

Our goal is to give you information in a more digestible format.

You will notice that the articles are shorter and to the point. We appreciate that you are busy, so being succinct is important to us.

In this edition, we have 2016-17 fmi\*igf president Martha Okot Thomas regaling us with her East Coast chapter adventures, Sandra Perron revealing why you owe her 21 cents, and we share with you what's up with our Chapters.

There's much more, but I've been told to keep it short, so you will have to read on to learn more about the Alan G. Ross winner, a recap of PD Week 2017 and how to avoid getting caught in a phishing scam (Ha! I was able to sneak in a little more).

We also appreciate your input to the e-Journal. If you would like to submit an article for consideration or share a subject matter you would like to learn more about, please contact Trevor Bunke at trevor.bunke@fmi.ca.

There are many other exciting things going on around here, (more on this in future editions) including the recent launch of our online Leadership course. With the help of our subject expert Professor Andrew Graham of Queen's University, we have created a cutting-edge course that is sure to educate, inspire and empower everyone who takes it. For more information, go <u>here</u>. **PSMW 2018** is just around the corner as well. Before the G7 Summit takes over Quebec City, fmi\*igf will be there for the 31st edition of the two-day learning event on June 4-5. PSMW 2018, Public Infrastructure: Insight to Foresight, includes an eclectic mix of speakers and excellent networking with fellow colleagues in financial management. For more information, go here.

And in November, we host our annual PD Week. It will be held at the Hilton Lac Leamy in Gatineau from Nov. 19-23. Empowering People is sure to wow all those who attend. For a sneak peek, check **this** out.

Thanks for reading.

- Christopher Egan, CEO

Learn how the global public sector has leveraged technology to drive innovation.

Think Ahead

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## PD Week 2017 Recap

If PD Week's theme was InterAction, then, friends, we had a minga.

In what can only be described as the most uplifting fmi\*igf PD Week to date, more than 4,700 people coursed through the Hilton Lac-Leamy to take part in the 2017 edition.

With riveting keynote speakers and stellar streams, the financial management community was treated to a week like no other.

From Chopin to Mozart and on up to the Theatre, the buzz was sprinkled with Christmas-like excitement in anticipation of the day's speakers and streams.

Where else could those in the public sector see the likes of WE Day's Marc Kielburger, military groundbreaker Sandra Perron and environmentalist David Suzuki under the same roof over five days? Nowhere, of course.

Their theme was *team* - as in InterAction and it is how we move forward in our working lives.

From Kielburger's Ecuadorian minga to Perron's esprit de corps to Suzuki's steadfast resolve to stand up for the environment in a collaborative way, it was an eye-opening and thought-provoking experience for anyone who attended PD Week.

The other eight keynote speakers also offered their own unique perspectives, including the international flavour of New Zealander health and wellbeing specialist Lauren Parsons (What did you write down as your goal?) and U.S. Comptroller General Gene Dodaro, who teamed with Kevin Page – Canada's first parliamentary budget officer – under the watchful eye of FMI president and moderator Martha Okot Thomas to deliver an engaging debate on the world of finance.

From water to banks to old, public-sector cranks, we got the scoop from Ryan Hreljac, Filipe Dinis and Linda Duxbury, respectively, in their areas of expertise.

We also had the retired spy in JJ Brun and a world-renowned body language expert in Mark Bowden, who taught us that asking the right questions and where we hold our hands (for the record, it's palms up by the midsection) affects our daily InterAction with those around us.

And speaking of InterAction, how about the Aspiring Leaders Network and its World Cafe? Not only did the ALN's guest speaker Robert Beeraj knock it out of the park with his hilarious comparisons of generational differences in the workplace, the brainstorming session put on by Wendy Shih and Jean Farley – and refereed by president Okot Thomas – was a hit as it helped shrink the gap between generations and create a solid exchange of information, along with the opportunity for people to network with those that they don't usually have access to.

Thanks to our sponsors, the fun didn't end there, as they made our Friday night evening of celebration a Roaring (Twenties) success.

At fmi\*igf, we would like to thank all the volunteers who made PD Week the immense success it was, especially the organizing committee of Sylvie Tanguay and Gerry Matthews, the board of directors and the onsite event volunteers (you couldn't miss them in their red attire).

And mark this down in your calendar: Nov. 19-23, Hilton Lac-Leamy, PD Week 2018. Be there... because we know that it will be great for Empowering People.

To view photos from PD Week 2017, visit: <u>https://www.flickr.com/</u> photos/138875767@N05/albums

## You

owe

me

The other day I was wearing a T-shirt that said, "you owe me 21 cents." It was given to me by my niece, Courtney, a brilliant young businesswoman working for the corporate headquarters of TJX in Toronto..

The T-shirt, she pointed out, is meant to provoke creative discussions about pay inequity between men and women.

When I subsequently wore my new favourite T-shirt around friends and colleagues, the general theme of the discussions it provoked was that in their respective fields, there didn't seem to be any pay gaps between genders: The military has equal pay for equal rank. The same goes for firefighters, police officers, and even my friends in banking agreed that for equal positions and similar jobs, there appeared to be equality of pay.

Key word: appeared.

Therein lies the challenge to understanding pay inequality. Although some instances of flagrant pay discrimination exist, it takes peripheral vision to truly grasp where most of the inequalities fester.

**Z1 cents** 

by Sandra Perron



## **Child Care and Elderly Care:**

#### The Bookends of Unequal Career Progression

According to several studies, women provide 65% of informal caregiving to children, spouses, parents, parents-in- law, friends and neighbours.<sup>1</sup> As such, they bear the brunt of unpaid care, compromising their own careers in the process.

The conflicting demands of work and caregiving mean that:

- · 33% of working women decrease their work hours
- 29% pass up a job promotion, training or assignment
- · 22% take a leave of absence
- · 20% switch from full-time to part-time employment
- · 16% quit their jobs
- 13% retire early <sup>2</sup>

All of these consequences, unlikely to be noticed in everyday work environments, essentially amount to women making an average of 21 cents less than the same dollar earned by men. The United Nations estimates that it will take 70 years to close this disparity, while the World Economic Forum is much more pessimistic, warning that it could take 170 years given that many areas of the world we are losing ground in this fight.<sup>3</sup>

So when women are less represented in the C-Suite or in higher rank levels, we should be asking ourselves: "Why and where are they dropping off and how can we, as an organization, counterbalance this?" Employers must recognize when they need to invest in their employees versus when they can collect interest on that investment, and know that these pivotal moments will be different for each employee:



## **Shared Responsibilities**

Pay equality cannot happen until caregiving responsibilities are either shared by both genders, or they are eased by government or corporate resources.

Men can be instrumental in the evolution of work/life balance by:

- 1. Sharing in parental leave.
- 2. Valuing and supporting other male colleagues who choose to take parental leave.
- 3. Being enablers of their spouse's career. This entails being flexible when their spouse needs to travel or participate in training.
- 4. Paying attention to whomever is doing most of the caregiving. Whether it's for children, relatives or friends in need, both partners should look for creative and innovative ways to relieve and share the burden of caregiving.
- 5. Asking how they can do more to help. Most women caregivers are naturally inclined to take on more without asking for help, assuming that everyone is doing their best.

Being proactive in suggesting that they can take on some of the harder tasks, even if they are outside their comfort zone is instrumental in tipping the inequality scale. So although it would seem that men and women are receiving equal pay for similar jobs, digging below the surface would point to strong evidence of the contrary in most cases. We just need to change the lens through which we see the different challenges faced by men and women in the workplace as well as the opportunities they are able to fit into their lives.

<sup>1</sup>MetLife (2011) The MetLife Study of Caregiving Costs to Caregivers. Retrieved (January 2015) from http://www.caregiving.org/wp-content/uploads/2011/06/mmi- caregiving-costs- working-caregivers.pdf <sup>2</sup>Johnson, R. & Sasso, L. (2006) The Impact of Elder Care on Women's Labor Supply. Inquiry 43: 195-210. 2006 <sup>3</sup> http://www.ipsnews.net/2017/03/womens-pay- gap-biggest- robbery-in- history-un- women/



Major (ret'd) Sandra Perron is the bestselling author of Out Standing In The Field, a memoir about her career as Canada's First Infantry Officer. She is also a Senior Partner with A New Dynamic Enterprise Inc, a company dedicated to leading-edge, evidence-based and innovative professional development in areas such as Leadership, Diversity, Communication and Trauma.

### 

### Alan G. Ross Award

Charles Villanyi Bokor is the Financial Management Institute of Canada's (fmi\*igf) recipient of the 2016-17 Alan G. Ross Award for Writing Excellence.



Charles Villanyi Bokor accepts his award from fmi\*igf past president Jean Labelle.

Charles Villanyi Bokor is the Financial Management Institute of Canada's (fmi\*igf) recipient of the 2016-17 Alan G. Ross Award for Writing Excellence.

Villanyi Bokor's winning submission, *The Third Reengineering Curve*, was published in the March 2017 edition of fmi\*igf e-Journal. See it <u>here</u>.

Villanyi Boker, who was honoured at PD Week 2017 during the President's Reception at Hilton Lac-Leamy in Gatineau, is an Ottawa-based strategic management consultant.

The 2015-16 winners were Bree Nation and Tammy Waymire, who collaborated on *Threats to Rational Decision-Making in Local Government*, which appeared in the March 2016 edition of the e-Journal. See it <u>here</u>.

#### Congratulations to the winners!

The Alan G. Ross Award for Writing Excellence was created in 1979 for the best article in financial management appearing in the fmi\*igf Journal (now e-Journal), in recognition of Ross, the first president of the modern-day fmi\*igf in 1976, who spent 31 years in various positions within the federal public service.

Submissions to the e-Journal should be sent to trevor.bunke@fmi.ca

## Winning articles are reviewed and selected in accordance with the following rating criteria:

- Involve the sharing of experiences, information and best practices that are applicable to more than one segment of the public sector (federal, provincial and/or municipal).
- Address an area or perspective on current issues, challenges and best practices in public sector resource management.
- Present original content.

#### Award details:

- Award recipient selected by Sept. 30 annually.
- Award plaque noting Alan G. Ross Award for Writing.
- Excellence and fmi\*igf Journal, fiscal year, and date of award; presented during PD Week each year.
- Complimentary registration and reasonable expenses to attend PD Week.
- Public recognition, including announcements in the fmi\*igf e- Journal and fmi\*igf website.

### The award committee is comprised of five members:

- The fmi\*igf national past president.
- Two current or former members of the fmi\*igf national board.
- Two at large members of the fmi\*igf.



## 10 Reasons to Volunteer with fmi\*igf:

#### 1. Grow Your Professional Network

Through the fmi\*igf Volunteer Program, you will have the opportunity to work with like-minded peers and connect with leaders and experts from your professional community.

#### 2. Build Confidence

We all have areas in which we don't feel confident. Why not volunteer with fmi\*igf and allow yourself the chance to work in situations that can help boost your confidence, while being supported by the organization and fellow volunteers?

#### 3. Have Your Say & Make A Difference

You want your industry to be strong and believe that you can make a difference – we do too! By volunteering with fmi\*igf, you can influence and help to shape your Association!

#### Learn Skills & Apply Current Skills Volunteering is a good way to apply a new skill, in a safe environment or even

discover something you never even knew you were good at! Take advantage of the opportunity fmi\*igf provides its volunteers to learn and apply a new skill.

#### 5. Endless Learning & Professional Development Opportunities All of our volunteers receive

complimentary membership to their local Chapter. fmi\*igf members have access to Chapter events and National events, webinars and courses. The opportunities to earn CPLD hours really are endless!

#### 6. Build Your Resume

Volunteering with fmi\*igf is a great way to gain experience and take on a leadership role – plus according to a <u>recent study done by Deloitte</u>, 82% of hiring managers indicated that they would be more likely to choose a candidate with volunteer experience on their resume.

#### 7. Personal Growth

Volunteering with fmi\*igf can provide a personally rewarding experience. In some

cases, you will find yourself involved in projects you normally wouldn't have the opportunity to work on. Volunteering also provides you with a real sense of giving back, and who doesn't feel good about that!

#### 8. Support Your Professional Association

fmi\*igf depends on volunteer support to serve our membership. What better way to give back to your professional community than by volunteering your time?

#### 9. Increase your overall health!

<u>Studies</u> show that there are positive health effects associated with volunteering, including less stress and feeling more socially connected.

#### 10. Have Fun!

Did you know our Chapter and National events aren't just educational? They're also FUN! We believe that with hard work comes a lot of fun and the sense of camaraderie.

#### Become an fmi\*igf Volunteer Today! Contact **national@fmi.ca** for more info.







Strengthen your leadership capacity and discover the leader within.

# 

## Leadership Course

You will be guided through the course by our expert, Andrew Graham, Professor at the School of Policy Studies, Queen's University and former Federal Assistant Deputy Minister.

eaders can be found at all levels within an organization and strong leadership skills create an environment that fosters greater productivity, innovation and collaboration among teams. fmi\*igf has developed this industry-leading online course, built around the federal government's competency model, to take you on a journey of leadership discovery. Each unit is backed by research and provides an engaging and interactive mix of content followed by a journal reflection and inspirational messages.

#### Through this course you will:

- · Explore what leadership can truly be, both personally and professionally
- · Build your leadership toolkit
- · Learn different perspectives those of the leader and those of the team
- · Be inspired by top experts and thought leaders

#### Course Fee: \$400

\*For information on group pricing, please contact learning@fmi.ca

#### **Program Overview**

- 100% online delivery. Earn CPLD credits at your convenience
- 12 units backed by research and thought leadership from leading experts.
- A journal reflection at the end of each unit, your personal Leadership Journal is the pathway to enhanced involvement, which will lead to greater learning.
- Interactive & engaging format, ensuring a fantastic learning experience what they learned throughout the course.
- · Short quizzes to test your knowledge
- 7½ hours of continuous professional development

#### Visit us online to register: http://fmi.ca/course/leadership-course

## TREK SELASIT

## Tales from Martha Okot Thomas' Tour to the 5 Eastern Chapters



It was with trepidation that Martha Okot Thomas – the past president and current director of strategic initiatives for fmi\*igf – left the cozy confines of her Victoria home (in other words – warm) in February to embark on a trek to the East Coast of Canada to deliver sessions on ethics and diversity on behalf of fmi\*igf to its five eastern chapters.

For the most part, Martha's fears were allayed, as an unusual bout of nice weather and warmth of the people she met made her five-chapter tour a memorable and unforgettable trip.

These are her tales...

## ETHICS DIVERSITY

With the emergence of social media and the rate at which information is travelling, it is becoming more and more important we find ways to filter and respond to that information appropriately.

So often we make decisions with very little context of the situation at hand. Just read the comment section of any news article online these days.

At the same time, we are also being asked to support and appreciate diversity. Diversity comes in many forms which not only includes culture/religion, gender, sexual orientation and race, but also personality.

Supporting diversity and making good ethical decisions can be challenging. As a result, we need to have a reliable framework to support our decision making.

That framework must start with an underlying recognition that people are different.

Each of us sees the world through the lens we have developed throughout our lives.

Different experiences create different lenses with which people see situations or make decisions.



Prince Edward Island Chapter



Because we are a product of our upbringing, experiences and genes, we are unique in how we receive and process information.

Individually, we need to be able to assess a situation for our own thoughts and preconceptions and recognize that we may not see the whole picture or the perspective of others.

Once we can do that we have a better opportunity to resolve any ethical issue that presents itself. But it is never truly that simple. There is not one set of ethic rules that people can follow. There are no universal principles to guide everyone. What is the right decision and for whom?

I try and make any presentation I do on ethics as interactive as possible. One of the best ways for people to understand how diversity works is to engage them in discussions so they can better understand how they make decisions and they can see how other people make theirs.

I really like to present groups with different (but everyday) scenarios that participants work their way through. The discussion provides true illustrations of how people can see things from different perspectives and result in different outcomes depending on the context within which they are making their decisions.

## EVERY TRIP MANY CHAPTERS



South-East New Brunswick Chapter

Many said I would be crazy to travel to the East Coast of Canada in February to present sessions on ethics and diversity on behalf of fmi\*igf.

And while I had my doubts, the weather truly cooperated, at least for the driving part.

I began in St. John's. It was a wonderful place to start, and it was great to catch up with chapter president John Martin and past president Sonya Keeping, as well as an opportunity to meet other chapter members, including registrar Steve Mercer and event and marketing coordinator Mike Norman.

After my presentation, for a moment anyway, I thought Newfoundland and Labrador was going to become my new home as I almost didn't make it out of St. John's.

After a six-hour delay to clear the runways of snow and a few cancelled flights, I made it to Halifax, where I rented a car, so there was no risk of missing any more flights.

Following my Halifax presentation, I had the opportunity to observe the chapter board meeting to hear about upcoming events and some of the challenges facing the chapter. Both president Monica Moriarty and past president Fred Donaldson expressed their appreciation for the national tour and hoped for more events like it in the future. It was also nice to see board member Philip Green and secretary Angela Porter.

Afterwards, it was a beautiful sunny day, which gave me the opportunity to do some sightseeing in Halifax. I walked around the Citadel and visited the Canadian Museum of Immigration at Pier 21. I walked along the water from there, so I could visit the Last Steps memorial and then have a fantastic dinner at the Bicycle Thief.

After a weekend of spending time with my family at the Head of St. Margaret's Bay, I drove to Charlottetown.

Driving across the Confederation Bridge was as exciting as I had always imagined it would be. It was a cold but clear day and the view from the bridge was spectacular.

While in P.E.I., I stayed at a quaint hotel called the Great George. It really was like taking a trip back in time and the rooms were lovely. Probably one of the most comfortable beds I have every slept in.

My presentation in Charlottetown was well-attended and the venue was in another charming building. President Derwin Banks and his board did an excellent job. Derwin was even able to recruit a new member to the board during the meeting. It was also a pleasure to see 1st vice-president Judy Killam and past president Brenda Powell.

Although the weather began to change, I managed to get in a waterfront walk past many of the heritage buildings and Fanningbank, the Lieutenant Governor's residence (Antoinette Perry is the current lieutenant governor for those who need to know).

I even drove out to Green Gables only to discover most of it was under construction. It was interesting to think that my 40-minute drive used to be done by horse and carriage. From there it was off to New Brunswick: Land of driving fast and humongous potholes! And there were many promises I'd see moose, but sadly it didn't happen.

The presentation in Moncton of our South-East New Brunswick Chapter drew a large crowd, as the speaker following me was talking about the status of the Phoenix pay system. I like to think my discussion in that respect was timely.

President Valemond Bourque and his board did a great job and picked a nice venue. Thanks to program and events coordinator Isabelle Savoie for assistance with my accommodations. It was a funky hotel called the L'Hotel St. James. It was also great to see past president Diane Robichaud-Cormier, vice-president Marc Cormier and treasurer Andre Leger.

My final stop was in Fredericton, and although my friend and colleague Shawn Johnson - the fmi\*igf national board vicepresident - chose a Disney vacation with his family over listening to me speak, it was a great final presentation.

Lots of great questions and discussion. It was fabulous to see president Melinda Pedersen, past president Amy Wesenberg and



other board members, including Tanya Johnson, Michael Melanson, Ian Groen and Ben Eagan.

The cherry on top was having dinner with 2014-15 fmi\*igf national board president Yvonne Samson.

I feel blessed. We truly live in one of the most beautiful countries in the world, and the volunteering I do for fmi\*igf has provided with me the gift of travelling across Canada.

## **FMIWEBINARSERIES**

fmi\*igf Webinar Series is a complimentary product offering developed to provide the public sector community with the opportunity to regularly hear from invited thought leaders and industry experts year round.

#### Each session provides 1 hour of CPLD credits - earned from the comfort of your office!

#### **UPCOMING TOPICS INCLUDE:**

Ethics Big Data Public Sector Infrastructure Blockchain Communication Artificial Intelligence (AI)

For more information visit fmi.ca/events/webinars



## DON'T GET CAUGHTIN APHISHING SCAM

#### What is a phishing scam?

A phishing scam is an attack that uses fake email messages, forms and websites that appear to be from trusted businesses and brands to steal personal information like financial information, user names, passwords and other data.

As tactics become more sophisticated, it becomes more difficult for people to tell a phishing attack from a real message and although organizations do their best to help protect their data from these types of scams, each individual needs to play a role in making sure their personal information, and the information of the organizations that they work for/with, are protected.

Now and then we receive "Phishing emails" or phishing calls pretending to be from a financial institution, reputable business or even an organization that you are affiliated with! As a precaution, we would like to urge you to be aware of emails or phone calls that are intentionally misleading and claiming to be from a "safe" organization, to help you avoid having your personal information stolen. Email is a convenient and powerful tool with a ton of benefits. Unfortunately, it also provides scammers an easy medium to steal personal information. To protect yourself from these scams, you should educate yourself on what they are, what they look like, how they work and how you can avoid them.

The following information and recommendations can minimize your risk of falling victim to a phishing scam.

#### **Types of Malicious Emails:**

- **Phishing:** Pronounced "fishing." Phishing emails try to entice you into disclosing personal information like your financial details or login credentials. Often, they look like they are from a reputable company.
- Scams: These ones are usually easy to spot. Think the Nigerian Prince emails from a few years ago, or the "you've inherited \$1 million dollars! Click here to claim your inheritance!"
- Hoax: Click-bait or fear-mongering style of messages often warning against a non-existent threat or an offer that sounds too good to be true – "click here and receive a trip to Mexico" or "a year subscription to your magazine of choice." If it sounds too good to be true, it likely is!
- Spoofing: The sender address of an email has been altered to change its true origin, used by scammers to make their emails look legitimate and encourage people to click links or download attachments. Often leveraging the logos or graphics of trusted organizations.

#### Common Phishing Language (Red Flag Messaging):

- Verify your account
- · Email requesting your personal information or login information
- · Emails that try to convey a sense of urgency
- · Warnings that your account has been compromised
- An email that sounds targeted, but doesn't address you directly BUT remember, some phishing scams WILL use your name in the email

#### **Prevention Tips:**

- · If someone calls or sends you an email asking for sensitive information, do not provide it to them!
- Oftentimes there will be spelling and/or grammatical errors.
- Identify spoof websites these are fake websites that imitate reputable organizations, going as far as to use their graphics to appear legitimate. Spoof websites go hand-in-hand with phishing emails in the attempt to seek your username and password.
- You may receive a random phone call claiming to be from a customer service or customer loyalty centre they
  may even try to get your credit card or financial information to pay for software fixes or service upgrades. End
  the call and contact the company to enquire if they have reached out to you.
- Your financial institution would never ask for your password via email share your information only when you log into your bank account directly from your browser, do not fall into the trap of clicking through to a spoof website!
- If you believe you are a victim of a phishing scam, change your passwords and PINs and contact your financial institutions and credit providers immediately.

## Follow These DOs & DON'Ts to Protect Your Information:



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- **DO** be wary of any unexpected or unsolicited attachments
- **DO** share suspicious messages with your IT team and notify the sender if it's a "friendly"
- **DO** always hover over links to verify them before clicking if you have any questions about the validity of a link or a message you receive contact your IT support.
- **DO** keep your anti-virus and anti-spyware software and operating system up to date

#### DON'T

- **DON'T** share password or any sensitive information over email
- **DON'T** click on suspicious links like "verify your account" or "login" in emails
- DON'T click reply to, on links in, or open attachments in spam or suspicious email
- **DON'T** use the same password for multiple accounts

## Empowering

Save the date

**PD WEEK 2018** 

fmi.ca

People

November 19 – 23

Hilton Lac-Leamy

mi ∳ gf

Follow us on social media for program updates







# CHAPTER UPDATES

## > CAPITAL UPDATE

More than 100 people were treated to an "engaging" Capital Chapter professional development session on Feb. 22 at the Sheraton Hotel in Ottawa.

Working in collaboration with the Office of the Comptroller General, Capital Chapter hosted a successful event – Grants & Contributions (Transfer Payments): From Beginning to End & Success Stories.

It was an exciting day of discussions between key leaders across government involved in the transfer payment process. The session brought a focus to effective project management principles and how to apply them in a transfer payment context.

The keynote speakers were: Mike Lionais, Executive Director, Costing Centre of Expertise, Office of the Comptroller General; Doug McConnachie, Director General and Deputy Chief Financial Officer, Environment and Climate Change Canada; Jonathan Sabean, Director, Costing Center of Expertise, Office of the Comptroller General; and Fatima Bidas, Deputy Director, Costing Center of Expertise, Office of the Comptroller General.

"There was a very engaging discussion and it was useful to understand where TBS was going with the update of the policy and directives," one of the attendees noted afterward.

Capital Chapter will host its next event – Project Management 101 – on Thursday, May 31 at the Shearaton Hotel.

Working together with the Project Management Institute, Capital Chapter will present an in-depth day on project management in the public sector. We will begin the day with a strategic overview of key project management elements and the



Keynote speaker Mike Lionais

direction of project management capacity in the public sector.

The afternoon will focus on case studies allowing you to have an opportunity to apply project management fundamentals and tools.

Join us for an engaging day focusing on project management in the public sector.

For more information, please contact capital@fmi.ca



## > HALIFAX UPDATE

Several students from Dalhousie University were among the new attendees at the Halifax Chapter's spring session on Women in Leadership Roles and the importance of being resilient.

Two FCPAs provided their perspectives during the April 4th event, starting with Joyce Carter, CEO and president of the Halifax International Airport Authority.

Joyce discussed the importance of being a leader who understands the business, its economic contribution to the community, the value of continual improvements and benchmarking against the best in the business. She also discussed striving for an excellence and incorporating this into a service culture and recognizing service qualities in staff.

Joyce was followed by Anne-Marie Gammon, CEO and president of the CPA Atlantic School of Business. Anne-Marie presented research on the many shifts that have taken place over the years of women in the workforce and the need to adapt and be resilient to succeed over time.

Both speakers emphasized the importance of balance and making time for self-care.

The career journey is not a race and family/work/rest/learning are among

the many elements in your life that need balance to be your best self in the workplace.

In February, we held an interactive session on Ethics and Diversity, presented by FMI past president Martha Okot Thomas, to help participants work through various ethical dilemmas and learn through discussions.

In January, the chapter held a learning session on the benefits of incorporating Lean in the Workplace.

All sessions take place at the Brightwood Golf Club in Dartmouth. We welcome all new and returning participants.

## > QUEBEC UPDATE

Preparations for the Public Sector Management Workshop (PSMW 2018) to be held on June 4-5 at the Hotel Le Concorde in Quebec City are in full swing. With the theme of Public Infrastructure: Insight to Foresight, this event promises to be both engaging and thought-provoking.

Event details are available on our website http://fmi.ca/events/psmw/psmw-2018/program In December, our chapter was pleased to welcome Louis Bélanger, Ph.D., professor of political science at Laval University and director of the Quebec Institute of International Studies. During his lecture on Prosperity and New International Geopolitics: Outlook for Quebec, Bélanger discussed many current issues, such as distribution of wealth, protectionism in the United States, dismantling of NAFTA and destabilization of the world trade system. His presentation is available **on our site**.



Louis Bélanger, Ph.D.





## > ONTARIO UPDATE

Ten centimetres of snow in the forecast for Toronto did not stop more than 100 people from attending FMI Ontario Chapter's Artificial Intelligence event at the University of Toronto on Feb. 7. They were joined by 81 individuals from eight different Ontario locations – as north as Sudbury and as south as St. Catharines – who attended the event via live webcast.

This was the Chapter's fifth in-person professional development session since its reboot in October 2016, targeting accounting and financial management public servants at all levels of government, across the province.

At this event, our knowledgeable speakers from academia and industry, including Toronto-based founders of innovative Artificial Intelligence (AI) software platforms, presented on this trending topic and where we are headed as a society, challenging us to: "Envision how AI could be applied to the financial sector and government." The audience even got to see a live demonstration of an AI business application and other practical ways AI is being used in different sectors. Thank you to those who attended our event (despite inclement weather) and for providing valuable feedback in our survey. Your responses will be incorporated in the planning of future sessions.

Our next event is targeted for the spring. Keep checking Upcoming Events on our website, <u>http://fmi.ca/chapters/</u> <u>ontario</u>, for more information.

In the meantime if there is anything we can do to enhance your learning, please do not hesitate to reach out to us at fmiontario@fmi.ca.

#### 2018 TWENTY-SECOND ANNUAL VINGT-DEUXIÈME ANNUEL PPX 🖓 **PERFORMANCE AND PLANNING** SYMPOSIUM DU FORUM SUR LE RENDEMENT ET LA PLANIFICATION (FRP) EXCHANGE (PPX) SYMPOSIUM MAY 15 - 17, 2018 OTTAWA CONFERENCE AND EVENT CENTRE 15 - 17 MAI, 2018 CENTRE DE CONFÉRENCES ET D'ÉVÉNEMENT D'OTTAWA FOCUS CONCENTRATION AIM CULTIVATE LE BUT CULTIVER EST D'AJOUTER DE **RESULTS COMMUNITIES** SUR L'AMÉLIORATION LA VALEUR, ET NON **AXÉES SUR LES** IMPROVEMENT VALUE, NOT JUST RÉSULTATS COMPLIANCE LA CONFORMITÉ Seating is limited - Register NOW Les places sont limitées - Inscrivez-vous maintenant Pour le programme du symposium et de l'information sur PPX, For the symposium program and information on PPX visit www.ppx.ca visitez www.ppx.ca Join the Conversation $\rightarrow$ FACEBOOK TWITTER LINKEDIN



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