



#### How to eliminate FinOps blind spots

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**Rich Hoyer** Co-Founder & CEO, FinOptik "It's like the wild west technical owners can do whatever they want" [as a result expensive stuff gets spun up in expensive regions] "Our technical teams have no way of seeing what they're spending real-time... ...In fact, we don't know which teams are generating most of our spend!"



"We're going to need way more rigor in why we would be spending as much as is in the commit"



"We can't calculate cloud cost by customer or product, it's an issue for revenue forecasting, and that's blocking budget"



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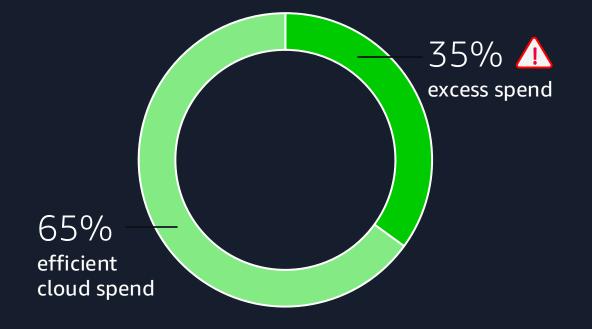
## What is FinOps?

FinOps is a set of principles and practices focused on managing and optimizing the financial aspects of cloud.

Involves collaboration between IT, Finance, and the Business to provide transparency, enable accountability, and deliver business value to your organization.

## **Cloud without Financial Management**

Traditional financial management processes cause up to \$10B+ in excess annual cloud spend



# Poor cloud cost management impacts the business

80% of respondents acknowledge that **poor financial management** related to cloud costs has had a **negative impact on their business** 

- Slows/halts cloud adoption (53%)
- Cripples innovation (25%)
- Lowers quality of service (38%)
- Leads to sprawl/underutilization of resources (40%)
- Increases cost (22%)

Sources:

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1. RightScale 2020 State of the Cloud Report from Flexera;

2. (451 Research Report) Cost Management in the Cloud Age Enterprise readiness threatens innovation. (451 Research study commissioned by Cloudability)

### **Cloud Financial Management**

Manage, optimize, and plan cost and usage



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## **Cloud Financial Management**

Manage, optimize, and plan cost and usage

SEE

MeasurementAccountability



- Service Efficiencies
- Program Discounts



- Budgeting
- Forecasting



- Operational Controls
  Cost Assess Culture
- Cost Aware Culture



#### Cloud Financial Management: Who cares about what?

| Enterprise Job<br>Level  | Cares about   | Example messaging to client  | What they need                                       |
|--|---|--|--|
| сто / сго  | <b>Not FinOps Directly</b><br>EBITDA, Shareholders, Revenue, Culture, Risk, Forecasting,  | Collaborate with your CTO / CFO<br>Get the visibility you need to forecast   |  |
| VP<br>Architecture /<br>VP Tech<br>Finance /<br>Director of<br>Cloud | Company-wide control, processes + standardization, oiling cross-company depts.<br>"Our CCOE is up and running but, we're still finding cultural pain points across the org around<br>adoption and spend."<br>"It's like the wild west - budgeting and forecasting for all the different teams here is painstaking".<br>"Our technical teams have no way of seeing what they're spending real-timeIn fact, we don't<br>know which teams are generating most of our spend!" | Make cloud investment decisions with<br>confidence by augmenting control across<br>company<br>Build your FinOps Practice for your<br>enterprises entire needs<br>Get better insight and articulation of<br>business value of cloud | People and Process,<br>Cloud Financial<br>Management |
| Infra / IT<br>Managers   | <b>Cost Management <u>within</u> depts</b><br>"Costs are spiraling but we don't know why." "Need to see the value of this workload"<br>Maximize efficiency, reinvest savings into new cloud opportunities<br>RI and Optimizations, Capacity and demand<br>POC based Estimations, Business value for teams   | "The Frugal Architect"<br>Pay for what you need<br>Figure out the causes for your overspend  | Cloud Cost<br>Management                             |
| FinOps<br>Practitioner,<br>Architects                                | <b>Incremental dept wins</b><br>"Saved 12% on this workload " "Reports aren't technical enough"<br>Operational Efficiencies, Individual right sizing opts   | Automate and get insight into how to<br>deploy your workloads cost efficiently   | Technology/<br>Automation                            |

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## **Common Blind Spots**

**Inadequate Segmentation** 

- No segmentation?
- Limited to financial reporting

**Manual Cost Attribution** 

- Spreadsheet-based manual post processing
- Once a month, single report

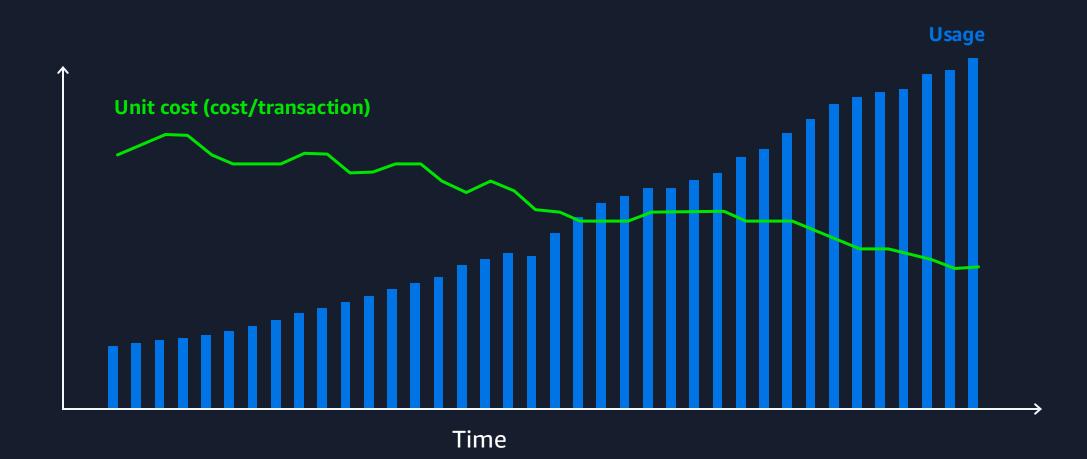
#### **Underutilized Resources**

- Spot checking
- Inadequate collaboration with technical teams

#### Limited Participation in Commitment Based Discount Programs

- Lack of a rigorous approach
- Lack of oversight when federated

#### What good looks like...



### Define what matters to you

Linking KPIs to value creation

"costs increased by 10% YoY"

"costs increased by 10% YoY, while searches grew 50% and reservations grew by 30%"

| Cost based KPIs                   | Value drivers | Value based KPIs            |
|-----------------------------------|---------------|-----------------------------|
| (\$) Daily AWS run rate           | Searches      | \$ AWS cost per search      |
| (#) Total EC2 Hours               | Listings      | \$ AWS cost per listing     |
| (%) RI Coverage                   | Guests        | \$ AWS cost per guest       |
| (%) RI Utilization                | Hosts         | \$ AWS cost per host        |
| (\$) Underutilized/idle resources | Mobile users  | \$ AWS cost per mobile use  |
| (%) Resources untagged            | Microservices | \$ AWS cost per microservio |
| (%) Variance (budget to actual)   | Backend jobs  | \$ AWS cost per backend jo  |
|                                   |               |                             |

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### **Financial Overview Report**

A mechanism to quickly report on consumption and efficiency opportunities

#### **Current Spend Summary**



**Consumption insights** 

Trend visualizations

#### Transparent data

#### **CFM Capability Assessment**

A mechanism to measure your CFM maturity and remediate gaps through prescriptive guidance



Inputs and Observations

The assessment consists of 39 CFM capabilities across See, Save, Plan, and Run.

AWS CFM specialist facilitates in a 1 on 1 engagement as well as rapid surveys and observations from current usage and spend analysis.



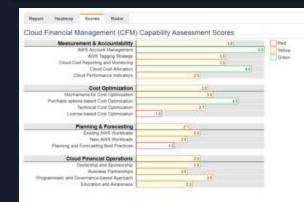


#### **Evaluation and Results**

Maturity score measured for each of the four CFM pillars.

Reports include heat-map, scorecard, and radar chart.

Multiple assessments over time enable customer benchmarking.





Findings and Action Plan

Deeper engagement with AWS FinOps team for prescriptive guidance and enablement focusing on key pain points identified.

Detailed report with analysis and implementation plan to build CFM roadmap and run CFM as a program.



#### **Call to Action**







#### Define your business value KPIs

Schedule a financial overview call

Outline a CFM strategy

#### Realize business value today with CFM



#### Join FinOps experts at AWS Symposium Ottawa

October 9, 2024 | 9:00 AM - 5:00 PM | Shaw Centre, Ottawa



Featured Speaker: Chris Hennesey

Past VP of Finance, Capital One

