

# Artificial Intelligence

Practical Guide to using AI

# AI

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# Artificial Intelligence

## Practical Guide to using AI





# AI Recipe



## AI Recipe



Not an IT tool



Need to be curious



More than LLMs

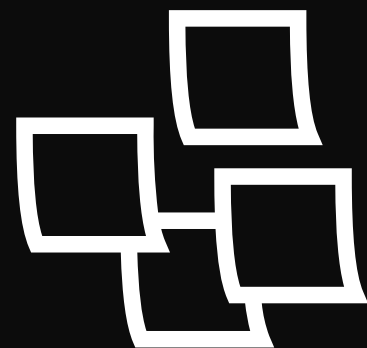


Keep it simple to start



## AI Recipe

1. Choose a problem to solve
2. Get the data
3. Start small, then scale



# Variance Note



## Variance Note

How do I present a targeting summary to explain budget variances?



Trees



Trees

Which electoral ward is in danger of being affected by threatening tree diseases?



City of  
Winnipeg  
and AI



## City of Winnipeg and AI



Chat Agent



Permit  
Automation



Voice Agent



Asset Condition  
Monitoring



Voice Analytics



AP Automation



City of Winnipeg  
and AI

## AP Automation

10K invoices per month    Manual data entry

100K invoices per year    Potential inconsistency



City of Winnipeg  
and AI

How can the City of Winnipeg  
improve the process to pay  
invoices?



# City of Winnipeg and AI

Receive Invoice



Document Intelligence



Exceptions



ERP



GoM security



## GoM Security



Point 1



Point 2



Point 3



311 calls



311 calls

Do 311 calls increase after significant events?